

LUBRIWATCH

Privacy Policy
Lubriwatch

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Privacy Statement LubriWatch

LubriWatch, located at Spinnerij Oosterveld, Rigtersbleek-Zandvoort 10, Room 1.21, 7521 BE Enschede, is responsible for processing personal data as outlined in this privacy statement.

Contact Information:

<https://www.lubriwatch.com>

Spinnerij Oosterveld
Rigtersbleek-Zandvoort 10
Room 1.21
7521 BE Enschede
+31 (0) 53 760 1122

Data Protection Officer

Erwin Duinkerken is the Data Protection Officer of LubriWatch. He/she can be reached at erwin@lubriwatch.com.

Personal Data We Process

LubriWatch processes your personal data because you use our services and/or because you provide this information to us. Below is an overview of the personal data we process:

- First and last name
- Phone number
- Email address
- Data about your activities on our website
- Internet browser and device type

Special and/or Sensitive Personal Data We Process

Our website and/or service does not intend to collect data about website visitors who are younger than 16 years old, unless they have permission from a parent or guardian. However, we cannot verify if a visitor is over 16 years old. Therefore, we recommend that parents be involved in their children's online activities to prevent data from being collected about children without parental consent. If you believe that we have collected personal data about a minor without such consent, please contact us at info@lubriwatch.com, and we will delete this information.

The Purpose and Legal Basis for Processing Personal Data

LubriWatch processes your personal data for the following purposes:

- To call or email you if necessary to provide our services
- To inform you about changes to our services and products
- To deliver goods and services to you
- LubriWatch analyzes your behavior on the website to improve the website and tailor the products and services to your preferences.

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Automated Decision-Making

LubriWatch does not make decisions based solely on automated processing regarding matters that may have (significant) consequences for individuals.

How long we retain personal data

LubriWatch does not retain your personal data longer than necessary to achieve the purposes for which your data is collected. We adhere to the following retention period for personal data: 24 months.

Sharing personal data with third parties

LubriWatch does not sell your data to third parties and only provides it if necessary for the execution of our agreement with you or to comply with a legal obligation. With companies that process your data on our behalf, we enter into a data processing agreement to ensure the same level of security and confidentiality for your data. LubriWatch remains responsible for these processes.

Cookies, or similar techniques, we use

LubriWatch only uses technical and functional cookies, and analytical cookies that do not infringe upon your privacy. A cookie is a small text file that is stored on your computer, tablet, or smartphone when you visit this website for the first time. The cookies we use are necessary for the technical operation of the website and your user convenience. They ensure that the website works properly and remember, for example, your preference settings. We can also use them to optimize our website. You can opt out of cookies by setting your internet browser to stop storing cookies. Additionally, you can delete all previously stored information via your browser settings.

Accessing, correcting, or deleting data

You have the right to view, correct, or delete your personal data. You also have the right to withdraw your consent for data processing or object to the processing of your personal data by LubriWatch, and you have the right to data portability. This means you can submit a request to us to send the personal data we hold about you in a computer file to you or to another organization you specify. You can send a request for access, correction, deletion, data transfer of your personal data, or a request to withdraw your consent or object to the processing of your personal data to info@lubriwatch.com. To ensure that the request for access is made by you, we ask you to send a copy of your ID along with the request. Please black out your photo, MRZ (machine-readable zone, the strip with numbers at the bottom of the passport), passport number, and Social Security Number (BSN) in this copy. This is to protect your privacy.

We will respond to your request as soon as possible, but within four weeks. LubriWatch also wants to point out that you have the option to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. This can be done via the following link: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

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How we secure personal data

LubriWatch takes the protection of your data seriously and implements appropriate measures to prevent misuse, loss, unauthorized access, unwanted disclosure, and unauthorized modification. If you believe that your data is not adequately secured or there are indications of misuse, please contact our customer service or email us at info@lubriwatch.com.